**INTERVIEW**

1. I have recently worked on bank review sentiment analysis project in which i had to analyze the piece of text to get the valuable information about customer opinions and satisfaction level of customer received from banks.
2. I took the data from kaggle in which includes the review on different banks about their services given to customer.
3. In the preprocessing stepsI Created user defined functioin to convert rating into categories like negative, neutral, Positive.
4. then I used substract Function of regular expression library to substract the text.
5. After getting the cleaned text I applied tokenisation to create token of text. And then I removed the stop words using NLTK library.
6. First I applied stemming to convert the words into their root form but the problem I faced IJ started getting some meaning less word. so in order to deal with them I applied Lemmitisation. I used WordNetLemmatizer Library for this.